



CHORUS



Asset Management Application

User Manual
May 2025

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Introduction

This manual provides detailed instructions for installing and using the Chorus Assets Management App. It is designed to assist healthcare professionals in effectively managing and tracking assets through an intuitive mobile interface. The app can be installed on both iOS and Android devices, offering a streamlined, near real-time solution for asset management.

System Requirements

- **Operating System:**
 - iOS: iOS 12 or later (compatible with Apple iPhones).
 - Android: Android 6.0 (Marshmallow) or later (for Android devices).
- **Processor:**
 - iOS: iPhone models with Apple A9 chip or newer (iPhone 6s and later).
 - Android: Devices with a minimum 1.5 GHz quad-core processor.
- **RAM:**
 - iOS and Android: At least 2 GB of RAM (3 GB or more recommended)
- **Storage:**
 - Minimum 100 MB of free space for installation (additional space may be required based on app data)
- **Network:**
 - Wi-Fi or cellular data connection required.

User Registration

1. To register, please reach out to a **Chorus Team representative** who will assist you with the registration process.
2. Once your registration is complete, you will receive a welcome email with a QR code to install the app (available for both iOS and Android), along with a user manual

App Installation

The Assets Management App is designed to be installed on both iOS and Android devices.

iOS Installation

1. Open the App Store on your iPhone or iPad.
2. Tap the Search tab at the bottom right.
3. In the search bar, type 'Chorus Asset Management'.
4. Select the app in the search results and tap the Download icon (a cloud with an arrow) or "Get" button.
5. If prompted, authenticate using Face ID, Touch ID, or your Apple ID password.
6. Once downloaded, tap "Open" or find the app on your home screen to start using it.

Android Installation

1. Open the Play Store on your Android phone or tablet .
2. Tap the Search tab at the bottom.
3. Tap the search bar and type 'Chorus Asset Management'.
4. Select the app in the search results and tap the Install button.
5. Once installed,, tap "Open" or find the app on your Apps page to start using it.

Troubleshooting

1. **Issue: App fails to launch.**

Solution: Ensure the app is properly installed and that your device meets the minimum system requirements (iOS 12/Android 6.0 or later) . Restart your device if the issue persists.

2. **Issue: App crashes or freezes.**

Solution: Check if your device has enough available memory. Close other background apps and try restarting the app. If the problem continues, reinstall the app.

3. **Issue: Real-time data not updating.**

Solution: Ensure you have a stable internet connection. Refresh the app or try switching between Wi-Fi and mobile data.

Product Overview

The **Chorus Assets Management App** is a mobile solution designed to streamline asset management for organizations. It allows users to log in, search for assets, view detailed information of the assets and navigate its features effortlessly. The app provides a comprehensive overview of equipment, ensuring all assets are accurately monitored and tracked.

Key Features and App Navigation.

Login & OTP Verification:

- Enter your email address to verify your user account and request an OTP (One-Time Password).
- After receiving the OTP, set your password.
- You will then be redirected to the login page for secure access



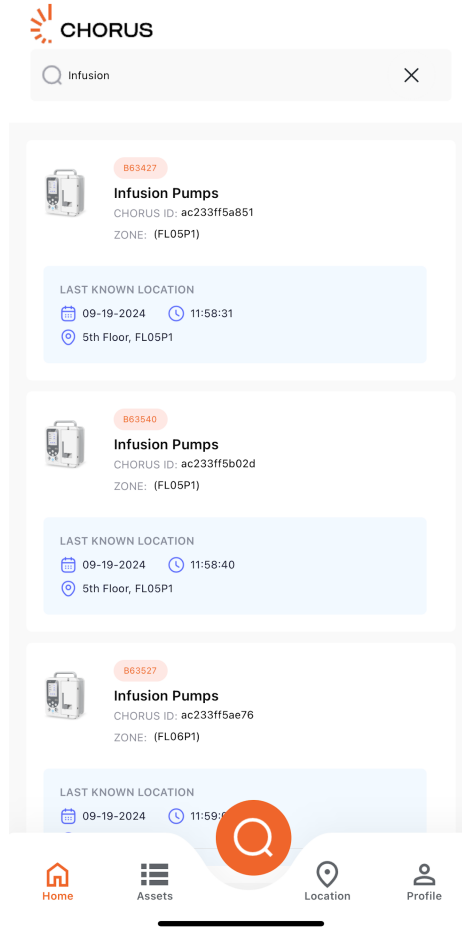
Let's Get Started!

Please enter a valid email.

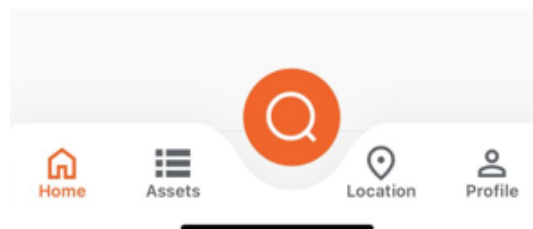
Next

Home Page Search:

- Search for assets by Asset name, Asset ID, Chorus ID, Zone, Department and Floor (Example: FL01)



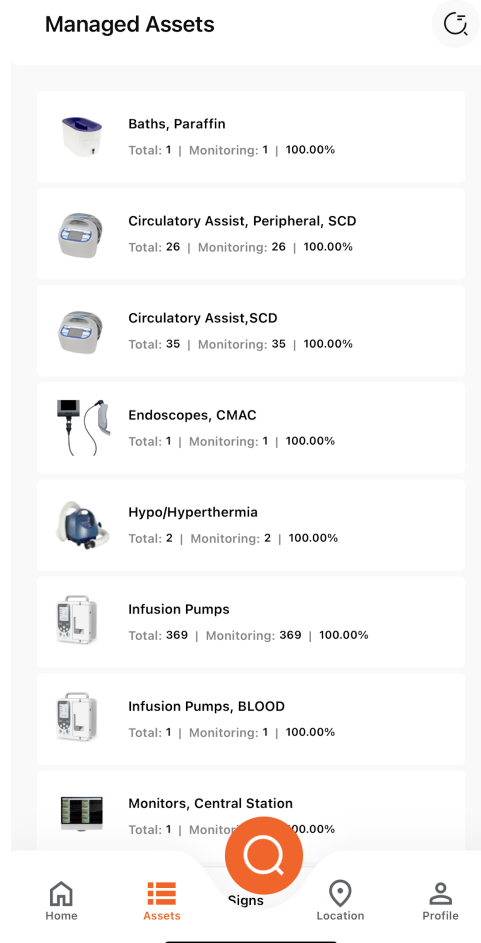
The Navigation bar: The navigation bar on the bottom of screen allows seamless transitions between pages.



Asset Overview:

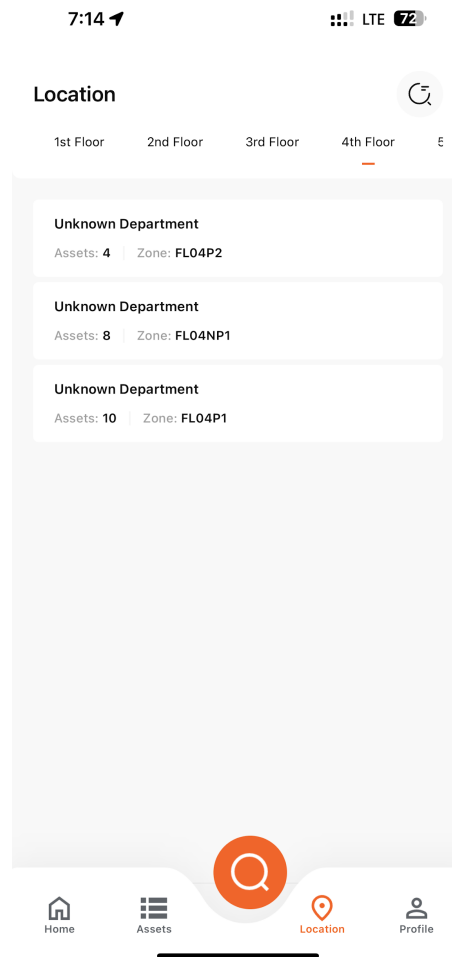
- View all assets managed by the organization.

- Detailed cards show asset name, ID, count, and last location.
- Explore detailed data like zone, manufacturer, and model.



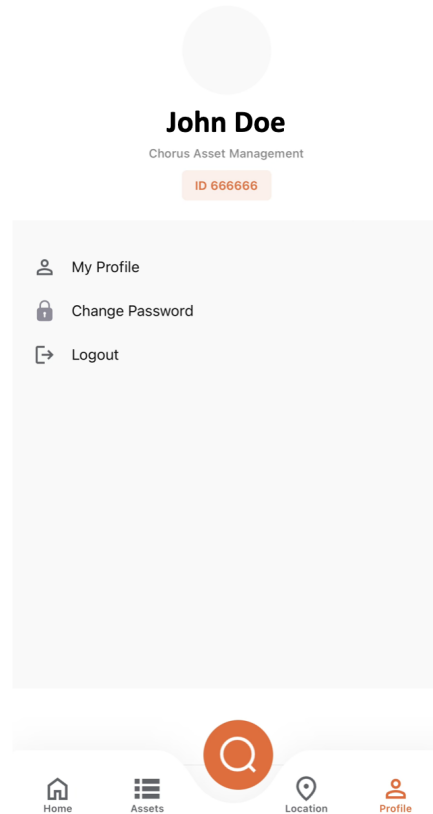
Location Tab:

- Look-up assets by Floor and Department.
- Cards display department name, asset IDs, total count, and additional asset details for each floor.



Profile Management:

The Profile tab includes My Profile, Change password and the log out option.



User Profiles:

3 user profiles are available:

1. **Regular Users:** These users have access to view and interact with asset information within their assigned organization only.
2. **Admins:** Admins have all the capabilities of Regular Users, with additional permissions to validate asset availability (i.e., confirm "ground truth").
3. **Super Admins:** Super Admins have full access, including all Admin permissions, and can view and manage data across multiple organizations. **Note:** Users with the **Super Admin** role can switch between the **Brookdale** and **Interfaith** organizations directly from the **My Profile tab**.

Usability Highlights

- User-Friendly Login: Quick OTP-based login and password setup.
- Comprehensive Search: Easily find assets by name, floor, or department.
- Detailed Asset Insights: View specific details of each asset for better management.

Chorus Support

For further assistance, please contact our support team at help@chorusview.com
